

General Information about ACCA

- The Auglaize County Council on Aging is a non-profit organization governed by a volunteer Board of Trustees.
- The Auglaize County Council on Aging receives funding through local tax funds, private donations, Area Agency on Aging 3, Find-A-Ride and contributions from various service clubs.
- The Auglaize County Council on Aging is committed to equal opportunities in employment and service delivery.

HOURS

The Council on Aging is open Monday through Friday from 8:30 AM to 4:30 PM.

To obtain Title VI and ADA Complaint process forms contact Robert Warren, Executive Director at 419-394-8252 or send an email to safety@auglaizeseniorservices.com

To obtain ADA Reasonable Modification forms contact Elsie McGlothen, Transportation Coordinator at 419-394-8252 or send an email to transportation@auglaizeseniorservices.com



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Toll-free: 1-866-244-6401
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Website: auglaizeseniorservices.com
Title VI/LEP Compliant
EEO Agency

ACCA

**Auglaize County
Council on Aging**

*GIVING DIRECT SERVICES TO
ENCOURAGE INDEPENDENT
LIVING OF THE ELDERLY*

Senior Medical Transport



Robert Warren,
Executive Director

Senior Medical Transport

This service is designed for those individuals, age 60 and over, who have neither relatives nor friends available to drive. This program is an extension of our regular county-wide transportation service. Transportation will be specifically for those patients needing rides to obtain therapy (chemo, radiation, dialysis, etc.) and other medical appointments in Lima, Sidney, Celina and Coldwater.

Transportation is available to physicians' offices in Lima and Celina. Sidney and Coldwater transportation limited to Wilson Memorial Hospital and Coldwater Community Hospital respectively.

Adult Day Care Transportation is also available. Participants may be required to meet at a central location for pick-up to maximize time spent at Day Care. Family member escorts may be necessary.

APPOINTMENT TIMES

Local transportation are 9:00 am—2:00 pm. Out of town transportation is from 9:30 am—1:30 pm. Other co-ordinated transportation requests available by contacting the Transportation Coordinator.

SCHEDULING

Requests for in-county transport must be made at least 24 hours in advance. Out-of-county transport requests must be made at least 48 hours in advance. Scheduling will be done on a first-come, first-serve basis as stated in our service policies.

CANCELLATIONS

Please contact the Council on Aging as soon as possible, so we may accommodate others' requests.

PAYMENT

The ACCA is a non-profit organization; we do not charge a fee for our services. But we gladly accept donations to help defray our costs and increase our service volume. Suggested contribution lists are available upon request.

SPECIAL REQUESTS

Sometimes our transportation clients will have special needs (wheelchairs, oxygen tanks, family member escorts, etc.). The Council on Aging will work with the client as best we can to meet his or her needs. Please mention any special request or modifications when scheduling transportation.

Eligibility Requirements

The eligibility requirements for Senior Medical Transport are as follows:

- Recipients must be aged 60 or older.
- Recipients must be Auglaize County residents.
- We are not an ambulance service; all recipients must be ambulatory. Wheelchairs are available upon request.
- If needed, clients may be accompanied by another adult operating as a personal care attendant.
- Prospective clients must agree to an initial Outreach assessment for documentation of need.
- Clients, escorts, and their assistive devices (wheelchairs, canes, etc.) only are eligible for transportation. We do not transport personal belongings.

Prepared and published by the Auglaize County Council on Aging. The ACCA does not discriminate on the basis of race, color, sex, religion, national origin, or disability. Facility/programs accessible. Persons with disabilities subject to reasonable accommodations.

**An Equal Opportunity Employer/
LEP Compliant**

Ohio Relay #1-800-750-0750

Information is available in alternative formats
"upon request"